

08/20/01

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. AUS920010776US1

Date: 8/17/01

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Transmitted herewith for filing is the patent application of Inventor(s):

MICHAEL W. BROWN, DAVID R. CHENG, WING-YING S. LEUNG, FOLU OKUNSEINDE,
MICHAEL A. PAOLINI, SEEMA SHETH-VOSS

For: HOLD QUEUE MANAGEMENTASSIGNEE NAME: INTERNATIONAL BUSINESS MACHINES CORPORATIONASSIGNEE RESIDENCE: ARMONK, NEW YORK

Enclosed are also:

☒ 3 Pages of Specification including an Abstract
☒ 3 Pages of Claims
☒ 7 Sheet(s) of Drawings
☒ A Declaration and Power of Attorney
☒ Form PTO 1595 and assignment of the invention to IBM Corporation

CLAIMS AS FILED

| FOR | Number Filed | Number Extra | Rate | Basic Fee (\$710) |
|---------------------------|-----------------|-----------------|---------|----------------------|
| Total Claims | 17 | -20 = | X \$ 18 | = \$ |
| Independent Claims | 5 | 3 = 2 | X \$ 80 | = 160 \$ |
| Multiple Dependent Claims | 0 | | X \$270 | = \$ |
| Total Filing Fee | | | | = 870 \$ |

☒ Please charge \$870 to IBM Corporation, Deposit Account No. 09-0451.

☒ The Commissioner is hereby authorized to charge payment of the following fees
 associated with the communication or credit any over payment to IBM Corporation,
 Deposit Account No. 09-0451. A duplicate copy of this sheet is enclosed.

☒ Any additional filing fees required under 37CFR § 1.16.☒ Any patent application processing fees under 37CFR § 1.17.

Respectfully,

Cynthia S. Byrd

Reg. No. 39,365

Intellectual Property Law Dept.

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